

NYC Medical Insurance & Community Services Administration (MICSA) CONTACT LIST

with some NYS Dept. of Health contact information updated 3/23/2011

Compiled by Selfhelp Community Services, Inc. Evelyn Frank Legal Resources Program

ALL ADDRESSES AT: **330 W. 34th St. NEW YORK, NEW YORK 10001 and
area codes (212) unless indicated otherwise**

Info in italics is old and may not be up to date. Please note that because the Fair Hearing Division and Conference Unit moved to 111 Livingston Street in Brooklyn on March 25, 2011, many of the telephone numbers for the Fair Hearing Division are no longer working numbers. As we find out the new numbers, we will update the list.

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I. MICSA ADMINISTRATION

ROBERT DOAR, Commissioner HRA

MARY HARPER, Exec. Dep. Comm’r Room 501 273-0001/2/3
Rich Marin, Chief of Staff 273-0002
Deborah Mokeever - Exec. Asst. 273-0007
Susan Wong - Special Exec. Asst. (MSP issues, outreach) Fax 643-3805 967-7400

Karen Lane, Deputy Commissioner, Medicaid Assistance Program

GARY JENKINS, Asst. Dep. Commr. Rm 526 273-0095
(Daphne Smith- Exec. Asst) smithda@hra.nyc.gov Fax 212-643-3598 273-0094

xxxxxx, Director, Program Support Services 273-0054

Medicaid HelpLine (Request homebound app, replace cards) 1-888-692-6116
HRA Info Line 1- 877-472-8411
Adrian Franklin, Section Mgr 718-262-3077
Beverly Watson, Sec. Mgr FAX 718-262-3129 718-262-3119
ORDER FORMS (bulk supplies) Fax 630-1943 212-630-1588
Ms. Brazier - Admin. Ass’t to Director of Helpline 718-262-3073

Health-Stat Line - families & children under 18 can be pre-screened
for eligibility for Medicaid or Child Health Plus 888-692-6116

Procedures Stanley Levy, Director 273-0072
Systems Dir. Jon Miller Rm. 507 273-0025/6/7
Audit & Quality Control Denise Campbell, Dir. 273-0018

Office of Program Integrity Richard Finkelstein 273-0030

Training & Staff Devpt. 273-0023

FOIL Requests to HRA FOIL Officer, Paul Ligresti
HRA Office of Legal Affairs, 180 Water St, NY NY 10038 331-4476

II. ELIGIBILITY OPERATIONS

- Joyce Prever, Asst. Dep. Commr. Rm 922 FAX 630-1287 630-1448
Peter Morgente, Exec. Asst. 630-1392
1. **Outstationed Eligibility Division -Derek Singleton, Dir.** **630-1993**
singletonde@hra.nyc.gov
o Ass't. Deidrea Anderson, andersonde@hra.nyc.gov 630-1286
Manhattan, Queens, SI - Dep. Dir. Eleanor Gibson Fridays 630-1993
Bellevue 212-679-7835
Manhattan - Martha Irizarry, Regional Manager 630-1018
Queens, SI - Alvin Martin, Regional Manager 630-0946
Bronx, Brooklyn - Deanna Hart, Dep. Dir. 630-0945
Bronx - Luis Mojica, Regional Manager 630-0951
North Bronx Central Hospital Office Number: 718-920-1279
North Bronx Fax: 718-920-1078.
N. Bronx Site Manager, Mr. Cavanaugh, 718-920-1076
Brooklyn - Patricia Reid, Regional Manager 630-1025
2. **Central Eligibility Division - Tina Dukes, Dir.** **564-2136**
Beverly Bijou, Dep. Dir **643-7963**
Hospital Eligibility Division - V. Washington, Dep. Dir. **564-8848**
OCAP?? Stephanie Jones, Dep. Dir. **273-3743**
Hospital Eligibility 34th-11th fl. FAX 630-1357 630-1390/89
Eligibility Information Services Dir. Maria Ortiz-Quezada Rm. 519 273-0047/48/49
Ortiz-quezadam@hra.nyc.gov Fax 212-643-3896 643-3092
Brenda Allen - Brooklyn MAC Bill Mathews 967-7536 fax 643-3574
- Client Rep Unit** (Mr. Shukla) 643-3594
Jacqueline Braxton, Manager (call for appointment to submit applications) 643-7969
330 W 34th St 11th Fl
3. **Office of Mail Renewal (OMR) - Crystal Payne, Dir.** **630-9024/9025/9063**
260 11th Ave , 7th fl 10001 (630-1452 thru 1482) **630-1470/1471**
Walk-in reception -- 340A W 34th St 1st fl.
[You can submit Medicaid Recerts (not home care) and MSP recerts to the walk in unit for individuals in the DAB category. If you are submitting it on behalf of a client, the client must have signed the MAP 751 D and named you as an authorized representative.]
Christopher Barnes Site Mgr 273-1530
Centralized intake Unit - 260 11th Ave 2nd fl for FEs and Approved client reps
Regina Burroughs, Dep. Dir. 630-9180
Carlos Jimenez, 1st Dep. Dir. 695-0562
630-9077
MRP - Tracey Green, Dep. Dir. **630-9592?** **630-9074**

Stenson Unit (Transition from SSI to regular MA) 330 34th St 10001 212-630-1484
FAX 630-1287 Beverley Watson Fax 630-9290

Rosenberg -- (Transition from PA to regular Medicaid) Jackie Braxton: 212-643-3732

FERU - Facilitated Enrollment RU - Sally Natali, Asst. Dep. Dir. 630-9055
FERU Intake - Veneze Smart, Dep. Dir. 695-0534

Pooled Supplemental Needs Trust (SNT) issues Eileen Fraser-Smith (formerly
Eileen Miller tel 212-273-006
(liaison with Legal Dept.) 630-9255 fax 212-630-9883

CERP - Centralized Eligibility Reassessment Program (Excess Income (Surplus or Spend-down) and PAY-IN Program)

260 11th ave, on the 3rd floor (at 26th St.) (approved agencies bring paid or unpaid bills to meet surplus - M-F 10 - noon and 2 - 4 PM only)

??, Dir. Fax 212-630-9512

Wendy Berch, Dep. Dir. Fax 212-630-1379 630-1379

Maria Rivera, Unit Supervisor & Rosalba Fermin 630-1283/1285

Fax: 212-630-1379

(212) 331-3826 (Arlene Collins) – for confirmation of receipt of pay in, and for confirmation of activation date.

(212) 630-1873 (Miss Shah) – for information about follow-up on any documents sent in with the pay-in payment, such as a HIPAA release. All documents, other than the pay-in check/money order, get sent up to Miss Shah for processing. Her fax is (212) 630-1820, should you need to speak with her about a document which was sent in, but not yet processed, and which she can't locate.

Send Pay-In forms, payments to: HRA Div. of Accounts Receivable & Billing
180 Water St. 9th fl NY NY 10038
(As of 8/20/2009, this is still the address for Pay-In)

Faxed Medical Bills to meet spend Down

Bernadette Brown 212-630-1993
brownb@hra.nyc.gov

PCAP Site Manager E. Daniels State Info 800-522-5006 630-1062
Reception (34th St. Rm 350) 630-1065/66
Supervisors P. Davis (1068), P. Leon (1070), Mackie (1069), F. Wong (1067)

AIDS UNIT -- Applications (34th St. Rm 301A) 630-0958/9425
Field Mgr. Elizabeth Daniels 630-1724
Supvrs(1113) B Washington 630-1114/5
-- AIDS SERVICE LINE 645-7070

HOMEBOUND (applicants, recerts) 34th-4th fl
Andrew Sukiel, Sect. Mgr, Iona Charlton, Thelma Torres

630-1178/9

MAP Field Services Division – 309 E. 94th St. NY, NY 10128
*Wanda Peakes – Homebound Medicaid Applications
Co-Worker: **Joyce Welch:**

p. 212-360-5456
f. 212-348-6093
212-360-5442

LESA - Limited English Speaking Application Unit 2nd fl. 34th St.

Spanish 630-1343

Chinese 630-1345

Russian 630-1552

French/Creole 630-1342

LESA FFR Unit T. O=Brien (5/01)

630-1919/1920

MAP/CORRESPONDENCE UNIT - c/o MAP Central Eligibility Division (CED)
330 W. 34th St. 9th Fl. NY NY 10001 (as of 9/04)

III. INFORMATION TECHNOLOGY & CLIENT SERVICES

Sam Marcos, Asst. Deputy Commissioner 273-0022

1. **MEDICAL CONSULT. UNIT** (34 412) 630-1167/8
 Med. Director, **Dr. Tanya Zangaglia**

DISABILITY REVIEW Process Operations Director Bonnie Smith 11th fl. 630-1378

Special Asst. Patricia Letang (34-11th) 630-1375

Medical Review Team Operations (34 1127) 630-1378/79/80

Carmen Berdeguer, Special Projects Clerk (class actions) 5th fl. 630-1284/1014/15

Disability Appeals Unit Eileen Cunningham fax 725-7929 725-6235/6
(helps PA recip=s appeal SSI denials)

2. **Child/Teen Health Plan - EPSDT** (Director, Saadia Benjamin) 630-1147/1139

3. **RESTRICTED RECIPIENTS** 34th-3rd fl. FAX 630-9897 Rm 520 630-1089

Floyd Martin, Sec. Mgr.

Ana Weber, RN 630-1962 Ms. Staley 630-1081/87

4. **TRANSPORTATION** Dir. Jacqueline Haynes, 9th fl. 630-1501

Taxi, Trans. Reimbursement 630-1504

Transportation Hotline 630-1804/5

5. **FAIR HEARING UNIT** Mary Ann Maloney, Esq 630-1039/1059

CONFERENCE UNIT - Review Case Records for Medicaid Hearings 718-637-2426

To get Case Record - Helen Greif, Ms. Tindell, Ms. Pabon 518- 474-5794

518- 486-7553

E-Mail Address for making requests for fair hearing records (FH exhibits and audiofiles) AdminRecord@otda.state.ny.us

To Get a Copy of Evidence Packet, FAX 718-722-7565

*Request FH Evidence Packet -- Sandy Milligan – 718-637-2425

6. **Third Party Health Insurance** 330 - 4th fl (COBRA, AHIP, MSP) 630-1934

Kevin Robinson, Director FAX 630-1943

QUIMBY/SLIMBY Ms. Lawyer 630-1156

MSP person 3rd party helpline 212-630-1688

Medicaid MSP Unit 212-630-1687

7. **Third Party Liability & Recovery - Sandra Bounty, Dir.** 630-1574

8. **Office of Financial and Program Planning [OFFP] - REIMBURSEMENT & Request Claim Detail Reports** call Director, VACANT 273-0040

Or Fax: Client's name, SSN, MA#, and a release to fax 643-3574

Director Financial Analysis, Medical Assistance Program

330 West 34th St., New York, NY 10001

Medicaid Client Reimbursement Unit 330 W. 34th 9th fl. Fax (212) 630-1287
Dir. Reimbursement, Paulson Walker 643-3386
Gina Kroft 643-3713
Covers all MA recipients - PA, SSI, MA-only, CASA cases for out of pocket expenses due to agency error or delay, reimbursement OTHER than personal care expenses

Home care reimbursement for home care and other medical expenses.

Write: Ms. Evadne Duff (212) 630-1945
Office of Home Care Services [OHCS] fax 630-1424
Bureau of Home Care Operations
330 W 34th St 5th Fl NY, NY 10001

Transportation reimbursement- submit to TRANSPORT. unit

330 W.34th St., 9th fl. Dir. Alan Mathis 630-1488/9

9. Administrative Services - Deloris Thomas, Dir. 630-1565
Jake McColl, Unit Mgr Stockroom 630-1798
Bulk Supply 630-1588
10. Dialysis Unit - 260 11th Ave. NY NY 10001 Fax: 695-2265
Iris Camacho, Section Supervisor 643-6995
Rosa Ben-Shalom
11. Assisted Living Program (ALP) Asst Dep. Comm'r Glauco Perez 212-360-5305
Alan Block 718-722-4908 Francee Williams 212-360-5861

IV. MANAGED CARE PROGRAMS

Linda Hacker, Asst. Dep. Commr 212-270-0090
Renee Stout, Exec. Dir. 273-0034
Rashelda Maharaj-Ellis, Dep. Dir. 630-9845

Managed Care Client Services Alan Mindel, Dir. 34th- Room 520 273-0050
Barbara Muhammad, Unit Supervisor 273-0062
Bill Matthews (Does Medicaid Advantage) 212-273-1554
Kevin Flanagan 630-1588 -
MAILROOM

Managed Long Term Care - Jeannette Colon, Dir. 630-1945
Rosalinda Melendez, Unit Supvr. 630-1637

Family Health Plus/ KIS - Constance Ford, Dir. 273-3435
Deborah Merced, Dep. Dir. 564-2097
Luis Carvajal, Sec. Mgr. 718-623-7456
Floyd Cunningham, Sec. Mgr. 643-2419

Katie Beckett Program (waivered care at home for children) Bob Albano
Ann Ghosh-ray

630-0960
630-1747

V. Nursing Home Eligibility Division (all phone numbers are area code 212)

Provider Relation Representatives: (Please call all day Tuesday, all day Wednesday and Thursday from 9 am-12pm for billing problems, procedure clarifications, replacement MA cards for ICF's).

- Ralph Torres, Director** FAX 630-1937 torresr@hra.nyc.gov 630-1242
 Jacqueline John (630-1213) Acting Deputy Directors
 Howard Black (630-1208). blackh@hra.nyc.gov Acting Deputy Directors
pierre-mondelusm@hra.nyc.gov (Marie Pierre-Mondelus)(title unknown)
1. Nursing Home Expedited Discharge Program, Michelle Harris-Ackwood 630-1772
 (transfer to community MA, budget to maintain community residence) fax 630-1766
 All Boroughs including out of town
 2. **Team Leaders** -- issues on new app's, conversions, recon's, pendings, rejections
HOURS: Call only Tues, Wed, and Thurs AM
 - All Boroughs/ Out of Town/Non-spousal Recertification & Transactions
 Rochelle Simmons simmonsro@hra.nyc.gov 630-1487
 - Upfront Review Section Theresa Williams 630-1749
 - EDITS-New Apps and Conversions Ann-Marie Richardson 630-1283
 - Spousal Apps. & Transactions Sharron Haynes 630-2521
 - Spousal Recertification's Manuela Garrett 630-1750
 - NAUTO-Expedited Recertification's Janette Hinds 630-1373
 - Zero-NAMI Unit Maria Caceres 630-1747
 3. Automation System/EASY - Pam Graham, Sec Mgt 630-1208
 Mr. Nephtaly Rodriguez, EASY Unit, 330 West 34th St., 6th Floor, NY, NY. 630-1372
 4. **Control Section** - status of app's, conversions Gloria Whitley-Brizan 630-1296
 Charmaine Rossman 630-1229
 5. **Non-Spousal Single Manual/Electronic** case submissions are assigned by boroughs and
 include facilities in EASy and EDITS:
 - Bronx/Out of Town Maureen Hinds 630-1487
 - Brooklyn Manhattan Antionette Barclay 630-1207
 - Queens/Staten Island James Cooke 630-1211
 - Spousal Issues and Spousal/Non-Spousal Fair Hearing Compliance:
 Juana Paredes-Cabral 630-1244
 6. Send all correspondence attention to the appropriate individual above at:
 HRA MICSA Nursing Home Eligibility Division -- POB 2749, NY NY 10116-2749
 Fax Number..... 630-1937
 Forms (Bulk Supplies Only).....630-1588

VI. Office of Revenue & Investigation (ORI)

250 Church St, NY NY 10007

Dir. Carlyle Banks		212-274-4941
Division of Liens & Recovery - 7 th fl.		274-5892
Real Property - 5 th fl.	212-274-5599 (litigation division - real property)	274-4736
Claims & Collections - 5 th fl.		274-6634
Bureau of Fraud Investigation Reception	3 rd fl.	274-4777
Bureau of Fraud Investigation MAP EVR		718-626-3402
33-28 Northern Blvd. Queens NY 11101		
TAPE MATCH UNIT	5 th fl. (TMU) Fax 274-6677	274-4935
Tape Match Nursing Home Unit		274-4935/6766/5622/6642
CORRESPONDENCE: HRA/ORI TMU 5 th Fl. GPO Box 1367 NY NY 10087-5915		
Resource Referral Process - Dorothy Suter, Asst. Dep. Admin.		
Program Integrity/Fraud Prevention Richard Finkelstein (EVR)		
fax 643-3221		273-0030
Fraud Hotline		274-5030/1/2/3
Nursing homes submitting excess resources and personal needs accounts		212-274-4929

VII. Adult Protective Services (APS)

Administrative office	330 W. 34th St. 2nd fl. NY NY 10001	630-1734
Central Intake		630-1853
Lynn Saberski Asst Dep Commr		630-1734
Marci Selber Special Counsel		630-3573
Dan Devlin Dir. Program Operations		917-513-7969
Rinta Rivera, Dir. Central Intake		630-1828
Eileen Anderson, Dir. Brooklyn Office		718-722-4830
Isaac Monseratte, Dir. Bronx Office		718-944-6248
Bruce Smith, Dir. Queens Office		718-523-1480
Elsie Jean-Baptiste, Dir. SI Office		718-556-5846
Deborah Holt-Knight Manhattan Boro Dir		971-2710

VIII. HIV/AIDS Service Administration (HASA)

Dep. Commr. Elsie Del Campo		620-4644
Asst. Dep. Commr. Matthew Brune		620-4647
Dir. Elig. Operations John Maher		620-9606
Dep. Dir. Field Operations Patricia Jackson		620-5126
“ “ “ Samuel Salnave		620-5496
Dir. Housing Joyhn Ruscillo		620-9630
Dir. Service Line Roxi Gomez		971-0821

IX. SEE SEPARATE LIST FOR HOME CARE ADMIN. AND CASA OFFICES

<http://wnylc.com/health/download/27/>

X. COMPLAINTS, HOTLINES, MANAGED CARE and PROVIDER contacts (State and NYC)

HRA INFO-LINE	1-877-HRA-8411
NYC Medicaid Helpline	1-888-692-6116
STATE MEDICAID and COPAYMENT complaint hotline 518-486-9057	1-800-541-2831

STATE DEPT. OF HEALTH PATIENT CARE INVESTIGATIONS – COMPLAINTS

- [Hospital and Diagnostic and Treatment Center Patient Care Complaints](#) - 1-800-804-5447
New York State Department of Health, Centralized Hospital Intake Program
433 River Street, 6th floor, Troy, New York 12180
- [Laboratory Complaints](#) - 1-800-682-6056
- [Medicaid Fraud](#) Hotline - 1-877-87FRAUD
- [Managed Care](#) Complaints (commercial & Medicaid plans, managed long term care) 1-800-206-8125
- [Nursing Home](#) Patient Care Complaints - 1-888-201-4563 nhintake@health.state.ny.us
Centralized Complaint Intake Program, 161 Delaware Ave. Delmar NY 12054
- [Professional Medical Conduct](#) Complaints - 1-800-663-6114
- HOME HEALTH CARE 800-628-5972 info & complaints (10 AM - 4 PM weekdays)
- NURSING 212-268-7690

MANAGED CARE CONTACTS:

Office of Health Insurance Programs
Division of Managed Care
Bureau of Program Planning & Implementation
Corning Tower, Room 2074
Empire State Plaza
Albany, NY 12237

Elyse Goodman	(518) 473-0122 or (518) 473-1134
Fax:	(518) 474-5886 or (518) 474-3733

NYS DOH, Office of Managed Care, Director Cathy Shure	518-474-5737
Eligibility, Exemptions, Jennifer Dean	518-488-9015
Local Area Office, NYS DOH, Mark Adler	268-7001

NYS External Review Law Hotline	800-400-8882
NYS Atty. General Health Care Hotline	(800) 771-7755 (option 3 of voice menu)
NYS Insurance Dept Consumer Service Bur.	212-480-6400 #1-#4
NYC Public Advocate Ombuds Unit	669-7250

NYC MEDICAID CHOICE (MMC enrollment, disenrollment, exempts.)	(800) 505-5678
Chrystal Eperson (Head Exemption Unit)	917-228-5853
Katherine Vu (Hotline Supervisor)	917-228-5627
Tom McGraw (Executive Director)	917-228-5614
Managed care - Nassau 1-888-562-9092	Suffolk 1-888-566-9799
NYC Department of Health Care Access	385-8112
Jim Capezillo 385-8112 x128	Vivian Toan 385-8112 x133

HRA Health-Stat Line - families & children < 18 pre-screening for MA, CHP 888-692-6116
NY State Dept Of Health -- Bureau of Home Health Services
Frear Building, 2 3rd St. Suite 401, Troy, NY 12180 FAX 518-474-1023 518-474-7354
Home and Community Based Care Unit 518-478-1023
Managed Long Term Care - Linda Gowdy, Judy Mooney 518-478-1141

Medicaid Utilization Thresholds (MUTS)

Computer Sciences Corp.
POB 4602
Rensselaer NY 12144-4601

Providers request override forms (800) 522-5518 or (518) 447-9860

XI. STATE DEPT. Of HEALTH - MEDICAID PRIOR APPROVAL, etc.

**FOR PRIVATE DUTY NURSING, DENTAL, OUT-OF-STATE, ADULT DIAPERS,
IV's & ENTERAL SUPPLIES, WHEELCHAIRS & OTHER DURABLE MED. EQUIP:**

NYS DOH Bureau of Medical Review & Evaluation 800-342-3005/5880
99 Washington Ave. Suite 800-A, Albany, NY 12210-2808 518-474-8161
NURSING contacts B Stephanie Sheehan, Jane Molloy fax 518-473-6708

NYS Dept of Health, Office of Health Systems Management
90 Church St New York, NY 10007 Mr. Apurba Basak 212-417-4999

To get prior approval forms- Computer Science Corp 1-800-522-5518

PHYSICALLY HANDICAPPED CHILDREN's PROGRAM (for NYC) 212-566-8084
280 Broadway, Room 301 NY NY 10007

RESTRICTED RECIPIENT program 518-474-6866

PROVIDER info re: CSC (800) 522-5518 or (518) 447-9860
Recipient Eligibility -- EMEVS procedures, etc. 800-997-1111 or 800-343-9000
Medicaid Policy & Procedure Code Info MMIS POB 1935 Albany NY 12201
Provider Enrollment, etc. Write MMIS (above) 800-342-3011
State DOH Pharmacy Helpline 800-210-8362
PROVIDER SYSTEMS HOTLINE fax 643-3574 (rm 517) 643-3228/3231
(EMEVS/CIN problems)

MEDICAID FRAUD REPORTING and patient abuse (any providers)
Special Prosecutor Hotline Complaint Numbers NYC 212-417-5300
Westchester/Rockland 914-735-9100 Long Island 516-952-6400

NY State Dept Of Health Bureau of Home Health Services
Frear Building (supervises Certified Home Health Agencies) 518-478-1023 518-474-7354
2 Third Street Suite 401 Troy, NY 12180 FAX 518-271-2771

OTADA - Office of Temporary & Disability Assistance

Publications Department 518-473-3132
ORDER FORMS April.Bartlett@DFA.STATE.NYS.US

STATE DOH website <http://www.health.state.ny.us/>
State Employee DIRECTORY -- searchable by name or by department
<http://www6.oft.state.ny.us/telecom/phones/indsearch.jsp>

XII. OTHER HEALTH/DISABILITY CONTACTS

Child Health Insurance - NYC HOTLINE 800-698-4KIDS	800-698-4543
Family Health Plus 877-9FHPLUS	877-934-7587
NEW YORK STATE HOTLINE	800-522-5006
EPIC Participant Helpline	800-332-3742
Provider Helpline 800-634-1340	
Hospital Patient's Rights Hotline 316-9393	800-333-4374
Legal Aid Society Health Hotline	212-577-3575
Access-A-Ride	632-7272
MTA half-fare program	878-7294
Mayor's Office for People with Disabilities	788-2830
Lead Poisoning Hotline	442-3155
Public Benefit Resource Center (CSS)	614-5552/5546
DFTA & SCRIE	442-1000
MANHATTAN DA TASK FORCE ON ELDER ABUSE - Juan Ramirez Eliz. Loewi)	335-9118
<u>MANAGED CARE ADVOCACY CONTACTS:</u>	
CSS Managed Care Education Project (MCEP) fax 614-9441	212-614-5400
Legal Action Center Consumer Ed. Line (for those seeking drug/alcohol treatment)	800-299-4121
Legal Aid Society - NYC Health Unit Hotline	212-577-3575
Upstate Hotline	888-500-2455
Fax	212-996-5447 or 5091
Medicare Rights Center (for Medicare Advantage - Managed Care)	212-869-3850

XIII. FAIR HEARING CONTACTS

TO REQUEST HEARINGS ALL PROGRAMS (Medicaid, HR, Food Stamps, etc., including telephone/ home hearings) **Phone** Albany 1-518-474-8781 **800-342-3334**
NYC **212-417-6550 212-344-0055** (home care only)
212-417-3614/3615/2792 (Expedited)

FAX 518-473-6735 **In Person:** 111 Livingston Street, 4th floor, Brooklyn NY 11201
(entrance at 14 Boerum Place)

Online Request <http://www.otda.state.ny.us/oahforms/erequestform.aspx>

Write: NYS OTDA Office of Administrative Hearings
POB 1930 or 40 N. Pearl St.
Albany, NY 12201-1930 Albany, NY 12243

To Adjourn or Withdraw Fair Hearings NYC 1-877-209-1134

Advocates' FH Number 518-408-3208

To **ADJOURN** or **WITHDRAW HEARINGS** (518) 473-7051 (supvr)
NYC 212-417-3500 (this number doesn't seem to work)

Other Supervisors Mike Allen 518-473-4724
Ruth Potter 518-408-3013 Bert Pagano 518-486-7001 Karen Giminiani 518-408-3498

HOME/PHONE HEARING UNIT -- PAT KEAYS -- **800-342-3334/ 518-408-3498**
(Don't use this number to request hearing - just to schedule phone/home hearings)

SUPERVISING ALJ -call to last minute adjourn home hearing

Sebastian Addamo (Boerum Place) 718-923-4210
Supervising ALJ Boerum Place Ken Peach 718-923-4210

HRA OFFICE OF LEGAL AFFAIRS- MICSA Litigation and Program Counseling Division

180 Water St - Rm 1630 10038 (212) Fax 212-331-4465

Sabre Beth Kaszynski, Asst. Gen Counsel, MICSA - kaszynskis@hra.nyc.gov 212-331-4971

Jacqueline Dudley, Assoc. Gen Counsel 212-331-4959

Marguerite Camaiori, Dep. Gen. Counsel 212-331-5134

1st Deputy General Counsel - Allen Ferster FAX 331-5022/23 331-5050/5044/4359

HRA counsel for Home Care - Jane Cho FAX 331-4359 331-5044

MEDICAID AND HOME CARE hearing contacts (all hearings are now held at 111 Livingston St. Brooklyn 11201): *sec'y 630-1057*

Marianne Maloney, Esq. Director of FH 212-630-1059

Nadine Lopez-Flores Sup III, Asst. Dir. 212-630-1058

* CONFERENCE UNIT (to see case record) Helen Grief, Ann Tindale 718-637-2426

* Rivera Unit Phone 718-637-2425

- * Rivera Unit fax (to fax request for evidence packets) 718-722-7565
- * Aid Continuing problems (Dot Dean), AnnunziataB 630-1110/1203
- * COMPLIANCE problems 630-1000/1002
212-564-5922
- * **Fax requests for documents (Rivera Unit)** Sandy Milligan 718-637-2425 fax 718-722-7565
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- * Rivera Unit Supervisor—Bernadette Nicholas 718-637-2425
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