

MEDICAID ALERT

December 28, 2023

Contact Information Update for the Medical Assistance Program's Third-Party Health Insurance Unit

This Alert is to inform Client Representatives, Community Based Organizations, Hospitals, Advocates, and agencies assisting Medicaid consumers of the Medical Assistance Program's (MAP) Third-Party Health Insurance (TPHI) Unit contact information.

The TPHI Unit can be reached by eFax at (917) 639-0675 or email at maptphi@hra.nyc.gov. The MAP TPHI unit assists with:

- requests for verification of third-party health insurance; and
- removal or updates of a third-party health insurance policy to an individual's Medicaid case.

For commercial health Insurance premium and reimbursements, the email address is hipp@hra.nyc.gov.

Please ensure that you provide the consumer's Medicaid number or Client Identification Number (CIN), their Medicaid case number, and relevant supporting documentation when you submit a request to the TPHI Unit.

If you have contact information that was previously shared for the TPHI Unit, please replace it with the eFax number and email addresses provided above.

PLEASE SHARE THIS ALERT WITH ALL APPROPRIATE STAFF