



**The New Procedures for Appealing Adverse Determinations by
a Medicaid Managed Care or MLTC Plan -- the New “Exhaustion” Requirement --
Begins May 1, 2018**

**NYLAG Evelyn Frank Legal Resources Program
Continuing Legal Education Program**

Webinar – Wed. April 18, 2018 2- 4 PM

Changes in federal Medicaid regulations will take effect in New York State May 1, 2018. These changes affect over 4.7 million New Yorkers -- all members of Medicaid Managed Long Term Care (MLTC) Plans and “mainstream” Medicaid managed care plans. If the managed care or MLTC plan denies or reduces a service after May 1, 2018, the member will be required to request an internal “Plan Appeal” first, and wait for the plan’s decision, before they request a Fair Hearing with the NYS Office of Temporary & Disability Assistance. In other words, they are required to “exhaust” the internal plan appeal before requesting a fair hearing. See more info about the new rule here -- <http://www.wnylc.com/health/entry/184/>.

The CLE will explain the new rule and its limited exceptions, and the new appeal process. It will also cover the new requirements for the plan member to “authorize” a representative to request a plan appeal or a fair hearing.

WHO: The CLE is sponsored for lawyer, paralegals, and other professionals working or volunteering in the non-profit sector, including social workers who assist seniors and people with disabilities in accessing Medicaid services.

CLE: The New York Legal Assistance Group has been certified as an Accredited Provider of Continuing Legal Education. 1.5 Professional Practice credits and .5 Skills credits have been authorized for this session. This course is appropriate for both newly admitted and experienced attorneys. CLE credit will not be available for future viewing of the recorded webinar.

COST: *Free* for those working in or doing *pro bono* work for a non-profit legal services, advocacy, or social services organization. Private lawyers and geriatric care managers are asked for a suggested donation of \$75 per session.

REGISTRATION and QUESTIONS: If you do not want CLE credit, please click on this [blue hyperlink](#) to register online. If you would like CLE credit, please complete and fax or e-mail the attached form to:

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WEBINAR REGISTRATION FORM

If you do not want CLE credit -- click on this [hyperlink](#) to register directly. You do not need to return this form.

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For CLE credit, each person must register separately, even if co-workers are also viewing it. Each person must have a unique GoToWebinar link for CLE credit.

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If private attorney or geriatric care manager, name of organization with which you are doing <i>pro bono</i> work. (Donation requested of \$75/session if not doing <i>pro bono</i> work)	
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