

**North
Shore LIJ
Health Plan**

*North Shore-LIJ Health Plan, Inc.
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Dear [REDACTED]

This is to advise you that on January 1, 2018, North Shore-LIJ Health Plan, Inc. ("NSLIJ Health Plan") Managed Long Term Care Plan ("MLTC") will no longer participate in the New York State Managed Long Term Care Program. This means that you will no longer be able to get your long term services and supports through NSLIJ Health Plan after December 31, 2017.

In order to minimize any service disruption for you, NSLIJ Health Plan has entered into an arrangement with Centers Plan for Healthy Living MLTC to take over servicing of your long term care needs and continue to honor your current plan of care for 120 days, with your current provider of services. **If you are interested in transferring to Centers Plan for Healthy Living NOW, please contact New York Medicaid Choice at 1-888-401-6582. If you take no action, you will be transferred to Centers Plan for Healthy Living effective December 1, 2017.**

If you do not wish to transfer to Centers Plan for Healthy Living MLTC, you must alternatively transfer to a plan of your choice by contacting New York Medicaid Choice at 1-888-401-6582 as soon as possible but **no later than November 10, 2017.**

What are my options?

1. You can receive your long term care services from Centers Plan for Healthy Living MLTC. **If you choose this option you do not have to do anything.** You will be covered by Centers Plan for Healthy Living MLTC for your long term care services effective December 1, 2017.
2. You can receive your long-term care services from another managed long term care plan listed in Appendix A of this letter. For more detailed information about other managed long term care plans available to you, please call New York Medicaid Choice (NYMC), the State's Enrollment Broker, at 1-888-401-MLTC or 1-888-401-6582. (TTY users: 1-888-329-1541). You can call Monday to Friday, from 8:30am to 8:00pm and Saturday from 10:00am to 6:00pm.

Do I have to leave my Nursing Home?

No, you do not have to leave your nursing home. Your nursing home may have relationships with other Managed Long Term Care plans. NYMC will provide you with information on other available plans that have relationships with your nursing home, if you are not interested in transferring to Centers Plan for Healthy Living. Your nursing home services will continue and you should feel comfortable knowing that your coverage and care will remain the same.

If you do not select an alternate MLTC plan by November 10, 2017, you will be covered by Centers Plan for Healthy Living MLTC plan for your MLTC services effective December 1, 2017.

NSLIJ Health Plan and Centers Plan for Healthy Living will work to ensure that the transfer of your membership to Centers Plan for Healthy Living is smooth and without disruption. If you have any questions regarding the transition, please contact your NSLIJ Health Plan Care Manager at 855-421-3066.

Thank you,

APPENDIX A

PLANS AVAILABLE

Aetna Better Health available in Nassau, Suffolk, Kings, Queens and Manhattan
AgeWell New York available in Nassau, Suffolk, Bronx, Kings, Queens and Manhattan
AgeWell New York FIDA available in Nassau, Bronx, Kings, Queens and Manhattan
AlphaCare available in Bronx, Kings, Queens and Manhattan
ArchCare Community Life available in Bronx, Kings, Queens, Manhattan and Staten Island
ArchCare Senior Life PACE available in Bronx, Manhattan and Staten Island
CenterLight PACE available in Nassau, Suffolk, Bronx, Kings, Queens, Manhattan and Staten Island
Centers Plan for Healthy Living available in Nassau, Suffolk, Bronx, Kings, Queens, Manhattan and Staten Island
Centers Plan for Healthy Living FIDA available in Bronx, Kings, Queens, Manhattan and Staten Island
Elderplan, DBA HomeFirst available in Nassau, Bronx, Kings, Queens, Manhattan and Staten Island
Elderplan, Inc MAP available in Nassau, Bronx, Kings, Queens, Manhattan and Staten Island
Elderplan, Inc FIDA available in Nassau, Bronx, Kings, Queens, Manhattan and Staten Island
Empire Blue Cross Blue Shield/HealthPlus available in Bronx, Kings, Queens, Manhattan and Staten Island
Extended, LLC available in Nassau, Suffolk, Bronx, Kings, Queens, Manhattan and Staten Island
Fidelis Care at Home available in Nassau, Suffolk, Bronx, Kings, Queens, Manhattan and Staten Island
Fidelis Care MAP available Bronx, Kings, Queens, Manhattan and Staten Island
GuildNet available in Bronx, Kings, Queens, Manhattan and Staten Island
GuildNet Gold MAP available in Bronx, Kings, Queens and Manhattan
GuildNet Gold Plus FIDA available in Bronx, Kings, Queens and Manhattan
Healthfirst AbsoluteCare FIDA available in Nassau, Bronx, Kings, Queens and Manhattan
Healthfirst Complete Care MAP available in Nassau, Bronx, Kings, Queens, Manhattan and Staten Island
Independence Care Systems available in Bronx, Kings, Queens and Manhattan
Integra available in Nassau, Suffolk, Bronx, Kings, Queens, Manhattan and Staten Island
Metroplus available in Bronx, Kings, Queens and Manhattan
Metroplus FIDA available in Bronx, Kings, Queens and Manhattan
Montefiore available in Bronx
RiverSpring at Home available in Nassau, Suffolk, Bronx, Kings, Queens, Manhattan and Staten Island
RiverSpring FIDA available in Nassau, Bronx, Kings, Queens, Manhattan and Staten Island
Senior Health Partners available in Nassau, Bronx, Kings, Queens and Manhattan
Senior Whole Health available in Bronx, Kings, Queens and Manhattan
Senior Whole Health MAP available in Nassau, Suffolk, Kings, Queens, Manhattan and Staten Island
Senior Whole Health FIDA available in Bronx, Kings, Queens and Manhattan
United Healthcare available in Bronx, Kings, Queens, Manhattan and Staten Island
VillageCareMAX available in Bronx, Kings, Queens and Manhattan
VillageCare MAX FIDA available in Bronx, Kings, Queens and Manhattan
VillageCare MAX MAP available in Bronx, Kings, Queens and Manhattan
VNSNY CHOICE available in Nassau, Suffolk, Bronx, Kings, Queens, Manhattan and Staten Island
VNSNY CHOICE Total MAP available in Nassau, Suffolk, Bronx, Kings, Queens, Manhattan and Staten Island
VNSNY CHOICE FIDA Complete available in Nassau, Bronx, Kings, Queens and Manhattan
Wellcare Advocate available in Nassau, Suffolk, Bronx, Kings, Queens, Manhattan and Staten Island