

**Plan Lists of MLTC, Medicaid Advantage Plus (MAP) & FIDA
(Corrected 12/17/2014)**

posted at <http://www.wnyc.com/health/download/519/>

in FIDA Demonstration Area (NYC, Nassau, Suffolk & Westchester)

and MLTC/ MAP Enrollment Numbers

Compiled by NYLAG Evelyn Frank Legal Resources Program

List of MLTC, MAP & FIDA Plans by Company

1. NYC	1
2. Nassau & Suffolk	2
3. FIDA – Region-wide list	3

MLTC, MAP, PACE Plans by County with Enrollment Numbers (Oct. 2014)

1. Nassau Suffolk	4
2. Westchester	5
3. New York City	6

FIDA PHONE CONTACT INFO

1. List from CMS	8
4. NY Medicaid Choice list – download at http://nymedicaidchoice.com/program-materials - Scroll down to end of the list to FIDA plans	ONLINE

CONTACTS:

New York Medicaid Choice (FIDA Enrollment, Opt Out, Disenrollment) **1-855-600-3442**

ICAN – Ombudsprogram for FIDA and MLTC **1- 844-614-8800**

NYS DOH MLTC & FIDA COMPLAINTS **1-866-712-7197**

- e-mail mltcworkgroup@health.state.ny.us

SEE OUR <http://nyhealthaccess.org> Health Care Advocacy Webpage

LONG TERM CARE PLANS IN NYC – Which companies are offering FIDA plans?

COMPANY	MLTC	MAP*	FIDA	FIDA PLAN NAME
	Which boroughs	Which boroughs	Which Boroughs	BOLD = name different than MLTC name
1. AETNA BETTER HEALTH	All but Bronx, SI		All but Bronx, SI	1. AETNA BETTER HEALTH FIDA
2. AGEWELL NEW YORK (PARKER JEWISH)	All but SI		All but SI	2. AGEWELL NEW YORK FIDA
3. ALPHACARE MLTC (MAGELLAN)	All but SI		All but SI	3. ALPHACARE SIGNATURE FIDA
4. AMERIGROUP/ HEALTHPLUS	ALL	ALL	ALL	4. HEALTHPLUS AMERIGROUP FIDA
5. ARCHCARE COMMUNITY LIFE	ALL		ALL	5. ARCHCARE COMMUNITY ADVANTAGE FIDA
6. CENTERLIGHT	ALL		ALL	6. CENTERLIGHT HEALTHCARE FIDA
7. CENTERS PLAN FOR HEALTHY LIVING	ALL		ALL	7. FIDA CARE COMPLETE
8. ELDERSERVE	ALL		ALL	8. RIVERSPRING FIDA
9. EMBLEMHEALTH (HIP)	ALL	ALL	ALL	9. EMBLEMHEALTH DUAL ASSURANCE FIDA
10. EXTENDED	ALL			NOT OFFERED**
11. FIDELIS/NYS CATHOLIC HEALTH PLAN	ALL	ALL	ALL	10. FIDELIS CARE FIDA
12. GUILDNET	ALL	All but SI	All but SI	11. GUILDNETGOLD PLUS FIDA
13. SENIOR HEALTH PARTNERS/HEALTHFIRST	ALL	ALL	ALL	12. HEALTHFIRST ABSOLUTE CARE FIDA
14. HHH CHOICES	All but SI			NOT OFFERED**
15. HOMEFIRST (ELDERPLAN)	ALL	ALL	ALL	13. ELDERPLAN FIDA TOTAL CARE
16. INDEPENDENCE CARE SYSTEMS	All but SI		All but SI	14. ICS COMMUNITY CARE PLUS FIDA MMP
17. INTEGRA (PERSONAL TOUCH)	All		All	15. INTEGRA FIDA
18. METROPLUS	All but SI		All but SI	16. METROPLUS FIDA
19. MONTEFIORE HMO	BRONX ONLY		BRONX ONLY	17. MONTEFIORE EMERALD CARE FIDA PLAN
20. NORTH SHORE-LIJ	All but Bronx		All but Bronx	18. NORTH SHORE-LIJ FIDA LIVEWELL
21. SENIOR WHOLE HEALTH	All but SI	All but SI	All but SI	19. SWH WHOLE HEALTH FIDA
22. UNITED HEALTHCARE	ALL			NOT OFFERED**
23. VILLAGE CARE MAX	All but SI		All but SI	20. VILLAGECAREMAX FULL ADVANTAGE FIDA PLAN
24. VNS CHOICE	ALL	ALL	ALL	21. VNSNY CHOICE FIDA COMPLETE
25. WELLCARE	ALL		ALL	22. WELLCARE ADVOCATE COMPLETE FIDA

*MAP = Medicaid Advantage Plus. Plan contact info at <http://nymedicaidchoice.com/program-materials>

NASSAU COUNTY

LONG TERM CARE PLANS IN Nassau – Which companies are offering FIDA plans?			
Company Name	MLTC	MAP	FIDA PLAN?
AETNA	1. AETNA BETTER HEALTH		1. AETNA BETTER HEALTH FIDA
AGEWELL NEW YORK (PARKER JEWISH)	2. Agewell NY		2. AGEWELL NEW YORK FIDA
CENTERLIGHT	3. CenterLight Healthcare Select		3. CENTERLIGHT HEALTHCARE FIDA
ELDERSERVE	4. Elderserve MLTC		4. RIVERSPRING FIDA
EMBLEMHEALTH (HIP)	5. EmblemHealth	1. HIP MAP	5. EMBLEMHEALTH DUAL ASSURANCE FIDA
EXTENDED	6. Extended MLTC		NOT OFFERED**
FIDELIS/NYS CATHOLIC HEALTH PLAN	7. Fidelis Care at Home		6. FIDELIS CARE FIDA
GUILDNET	8. Guildnet	2. Guildnet Gold	7. GUILDNETGOLD PLUS FIDA
SENIOR HEALTH PARTNERS/HEALTHFIRST*	9. Senior Health Partners	3. Healthfirst Complete Care	8. HEALTHFIRST ABSOLUTE CARE FIDA*
HOMEFIRST (ELDERPLAN)	10. HomeFirst	4. Elderplan	9. ELDERPLAN FIDA TOTAL CARE
INTEGRA (PERSONAL TOUCH)	11. Integra MLTC		10. INTEGRA FIDA
NORTH SHORE-LIJ	12. North Shore-LIJ		11. NORTH SHORE-LIJ FIDA LIVEWELL
VNSNY	13. VNS Choice	5. VNS Choice Total	12. VNSNY CHOICE FIDA COMPLETE
WELLCARE	14. Wellcare Advocate		13. WELLCARE ADVOCATE COMPLETE FIDA

SUFFOLK COUNTY

*Same as Nassau County *except* SENIOR HEALTH PARTNERS/HEALTHFIRST IS ONLY IN NASSAU COUNTY FOR MLTC AND FIDA.

PLAN CONTACT INFORMATION

TELEPHONE NUMBERS FOR PLANS and WEBSITES – See List of FIDA Plans at bottom of this webpage <http://nymedicaidchoice.com/program-materials>

LONG TERM CARE PLANS IN FIDA AREA – Which companies are offering FIDA plans?

COMPANIES	Offering MLTC and/or MAP Plans in...				FIDA PLAN?
	NYC*	Nassau	Suffolk	Westchester	
AETNA BETTER HEALTH	x	x	x		AETNA BETTER HEALTH FIDA
AGEWELL NEW YORK (PARKER JEWISH)	x	x	x	x	AGEWELL NEW YORK FIDA
ALPHACARE MLTC (MAGELLAN)	x			x	ALPHACARE SIGNATURE FIDA
AMERIGROUP/HEALTHPLUS	x				HEALTHPLUS AMERIGROUP FIDA
ARCHCARE COMMUNITY LIFE	x			x	ARCHCARE COMMUNITY ADVANTAGE FIDA
CENTERLIGHT	x	x	x	x	CENTERLIGHT HEALTHCARE FIDA
CENTERS PLAN FOR HEALTHY LIVING	x				FIDA CARE COMPLETE
ELDERSERVE	x	x	x	x	RIVERSPRING FIDA
EMBLEMHEALTH (HIP)	x	x	x	x	EMBLEMHEALTH DUAL ASSURANCE FIDA
EXTENDED	x	x	x		NOT OFFERED**
FIDELIS/NYS CATHOLIC HEALTH PLAN	x	x	x	x	FIDELIS CARE FIDA
GUILDNET	x	x	x	x	GUILDNETGOLD PLUS FIDA
SENIOR HEALTH PARTNERS/HEALTHFIRST COMPLETECARE	x	x		x	HEALTHFIRST ABSOLUTE CARE FIDA
HHH CHOICES	x			x	NOT OFFERED**
HOMEFIRST (ELDERPLAN)	x	x	x	x	ELDERPLAN FIDA TOTAL CARE
INDEPENDENCE CARE SYSTEMS	x				ICS COMMUNITY CARE PLUS FIDA MMP
INTEGRA (PERSONAL TOUCH)	x	x	x	x	INTEGRA FIDA
METROPLUS	x				METROPLUS FIDA
MONTEFIORE HMO	x			x	MONTEFIORE EMERALD CARE FIDA PLAN
NORTH SHORE-LIJ HEALTH PLAN	x	x	x		NORTH SHORE-LIJ FIDA LIVEWELL
SENIOR WHOLE HEALTH	x				SWH WHOLE HEALTH FIDA
UNITED HEALTHCARE	x				NOT OFFERED**
VILLAGE CARE MAX	x				VILLAGECAREMAX FULL ADVANTAGE FIDA PLAN
VNS CHOICE/ CHOICE PLUS	x	x	x	x	VNSNY CHOICE FIDA COMPLETE
WELLCARE	x	x	x	x	WELLCARE ADVOCATE COMPLETE FIDA

* Not all plans shown for NYC are offered in every borough.** For people enrolled in an MLTC or MAP Plan that is not associated with a FIDA plan, it is unclear what FIDA plan they will be assigned to during passive enrollment. Plan contact info at <http://nymedicaidchoice.com/program-materials>

**Managed Long Term Care, Medicaid Advantage Plus, and PACE plans by County in FIDA
REGION with Enrollment as of June – Oct. 2014**

Code: **Shaded = MAP or PACE plan (includes Medicare)**

County names in **BOLD** are Mandatory MLTC

County and Date Became Mandatory	Name of plan/ company	Enrollment 6/2014	Enrollment 10/2014	Type of plan
NASSAU (Jan. 2013)	ELDERPLAN MAP	4	4	MAP
	GUILDNET GOLD	72	71	MAP
	HEALTHFIRST COMPLETE CARE	15	16	MAP
	EMBLEMHEALTH (HIP)	75	72	MAP
	VNSNY CHOICE TOTAL	0	0	MAP
	AETNA BETTER HEALTH	264	263	MLTC
	AGEWELL NEW YORK	363	388	MLTC
	CENTERLIGHT	132	118	MLTC
	ELDERPLAN (HomeFirst)	130	142	MLTC
	ELDERSERVE	93	91	MLTC
	EXTENDED	29	32	MLTC
	FIDELIS CARE AT HOME	583	585	MLTC
	GUILDNET	1,531	1,602	MLTC
	EMBLEMHEALTH (HIP)	253	258	MLTC
	INTEGRA	55	80	MLTC
	NORTH SHORE-LIJ	315	430	MLTC
	SENIOR HEALTH PARTNERS INC	201	206	MLTC
	VNSNY CHOICE	345	324	MLTC
	WELLCARE	62	78	MLTC
CenterLIGHT PACE	62	55	PACE	
TOTAL			4,815	

SUFFOLK (Jan. 2013)	Guildnet GOLD (MAP)	83	82	MAP
	HIP (EMBLEMHEALTH)	26	26	MAP
	VNSNY CHOICE TOTAL	0	0	MAP
	CENTERLIGHT	85	86	PACE
	AETNA BETTER HEALTH	256	285	MLTC
	AGEWELL NEW YORK	148	167	MLTC
	CENTERLIGHT SELECT	170	155	MLTC
	ELDERPLAN (HomeFirst)	41	51	MLTC
	ELDERSERVE	124	141	MLTC
	EXTENDED	3	5	MLTC
	FIDELIS CARE AT HOME	397	394	MLTC
	GUILDNET	1,394	1,499	MLTC
	HIP (EMBLEMHEALTH)	66	70	MLTC
	INTEGRA	24	38	MLTC
	VNSNY CHOICE	105	108	MLTC
	NORTH SHORE LIJ	35	77	MLTC
	WELLCARE	15	24	MLTC
TOTAL SUFFOLK			3,208	

County and Date Became Mandatory	Name of plan/ company	Enrollment 6/2014	Enrollment 10/2014	Type of plan
WESTCHESTER (Jan. 2013)	AGEWELL NEW YORK	293	331	MLTC
	ALPHACARE	9	18	MLTC
	ARCHCARE COMMUNITY LIFE	430	436	MLTC
	CENTERLIGHT	369	310	MLTC
	ELDERPLAN (HomeFirst)	329	345	MLTC
	ELDERSERVE	143	163	MLTC
	FIDELIS CARE AT HOME	252	281	MLTC
	GUILDNET	209	247	MLTC
	HIP / EMBLEMHEALTH	41	44	MLTC
	HHH CHOICES	89	84	MLTC
	INTEGRA	33	58	MLTC
	MONTEFIORE	49	76	MLTC
	SENIOR HEALTH PARTNERS	162	185	MLTC
	VNSNY CHOICE	254	239	MLTC
	WELLCARE	30	42	MLTC
	CENTERLIGHT	223	224	PACE
	ELDERPLAN	0	3	MAP
	HIP/EMBLEMHEALTH	5	7	MAP
	VNSNY CHOICE TOTAL	0	0	MAP
Total Westchester		0	3,093	MLTC
TOTAL FIDA REGION OUTSIDE NEW YORK CITY			11,116	

TOTAL ENROLLMENT Oct. 2014

	NYC	Rest of State	Total statewide
PACE	3,611	2,006	5,617
MAP	5,448	386	5,834
MLTC	107,743	17,297	125,040
TOTAL	116,802	19,689	136,491

New York City – Enrollment in MLTC, MAP and PACE Plans June. And Oct 2014

	March 2013	June 2014	Oct 2014
MEDICAID ADVANTAGE PLUS			
1. HealthFirst	1,319	2,836	3,234
2. Elderplan	742	798	771
3. HIP of Greater New York (EmblemHealth)	365	523	548
4. Guildnet	383	540	550
5. VNS Choice Plus	77	223	217
6. NYS Catholic Health Plan	102	86	83
7. Senior Whole Health	42	29	37
8. HHH Choices	--	0	0
9. AmeriGroup	8	0	8
10. WellCare	55	0	0
NYC Total MAP	3,093	5,035	5,448
MLTC PACE PLANS			
1. ARCHCARE SENIOR LIFE	224	339	352
2. COMPREHENSIVE CARE MGMT	2,903	3,435	3,259
Total MLTC PACE	3,127	3,774	3,611
MLTC PARTIAL CAPITATION PLANS			
1. VNS CHOICE	18,619	16,446	15,701
2. GUILDNET	10,228	11,229	11,167
3. SENIOR HEALTH PARTNERS INC	7,459	10,879	11,401
4. ELDERPLAN	7,252	9,620	9,605
5. ELDERSERVE	7,866	10,009	10,035
6. CENTERLIGHT	7,839	3,435	7,260
7. FIDELIS CARE AT HOME	3,731	5,767	5,985
8. WELLCARE	4,028	5,712	6,045
9. INDEPENDENCE CARE SYSTEMS	4,172	5,081	5,224
10. AMERIGROUP/HealthPlus	2,705	2,798	2,881
11. VILLAGE CARE MAX	1,501	2,944	3,333
12. HHH CHOICES	1,872	2,190	2,035
13. AGEWELL NEW YORK (Parker Jewish)	268	2,430	2,866
14. AETNA BETTER HEALTH	226	2,099	2,291
15. ARCHCARE COMMUNITY LIFE	114	1,407	1,451
16. CENTERS PLAN FOR HEALTHY LIVING	48	1,669	1,951
17. HIP/ EMBLEMHEALTH	577	978	976
18. INTEGRA (Personal Touch)	--	1,151	1,773
19. SENIOR WHOLE HEALTH	178	916	1,466
20. UNITED HEALTHCARE	147	746	924
21. METROPLUS	54	577	720
22. ALPHACARE (Magellan)	--	545	1,005
23. NORTH SHORE-LIJ HEALTH PLAN	--	381	673
24. EXTENDED MLTC	--	228	302
25. MONTEFIORE HMO	--	290	673
TOTAL NYC MLTC	78,434	109,489	107,743

Data from http://www.health.ny.gov/health_care/managed_care/reports/enrollment/monthly/

Contact information for plans at http://www.health.ny.gov/health_care/managed_care/mltc/mltcplans.htm
and at

<http://nymedicaidchoice.com/program-materials> (Long Term Care Plans by region)

LIST FROM CMS - From script for 1-800-MEDICARE HOTLINE STAFF

FIDA Plan Name	Kings (Brooklyn)	Queens	Bronx	New York (Manh'n)	Richmond (Staten Island)	Westchester	Suffolk	Nassau	Participant Phone Number
Aetna Better Health FIDA Plan	X	X		X			X	X	1-855-494-9945
AgeWell New York FIDA	X	X	X	X		X	X	X	1-866-586-8044
AlphaCare Signature FIDA Plan	X	X	X	X					1-855-632-5742
HealthPlus Amerigroup FIDA Plan	X	X	X	X	X				1-855-817-5789
ArchCare Community Advantage FIDA Plan	X	X	X	X	X	X			1-844-471-0620
CenterLight Healthcare FIDA Plan	X	X	X	X	X	X	X	X	1-877-226-8500
FIDA Care Complete	X	X	X	X	X				1-800-466-2745
Elderplan FIDA Total Care	X	X	X	X	X	X	X	X	1-855-462-3167
RiverSpring FIDA Plan	X	X	X	X	X	X	X	X	1-800-950-9000
Fidelis Care FIDA Plan	X	X	X	X	X	X	X	X	1-800-247-1447
GuildNet Gold Plus FIDA Plan	X	X	X	X	X	X	X	X	1-800-815-0000
Healthfirst AbsoluteCare FIDA Plan	X	X	X	X	X	X		X	1-855-675-7630
EmblemHealth Dual Assurance FIDA Plan	X	X	X	X	X	X	X	X	1-855-283-2148
ICS Community Care Plus FIDA MMP	X	X	X	X					1-877-427-2525
Integra FIDA Plan	X	X	X	X	X	X	X	X	1-855-505-5451
MetroPlus FIDA Plan	X	X	X	X					1-844-288-3432
Montefiore Emerald Care FIDA Plan			X						1-855-266-8750
North Shore-LIJ FIDA LiveWell	X	X		X	X		X	X	1-855-776-7545
SWH Whole Health FIDA	X	X	X	X					1-844-861-3432
VillageCareMAX Full Advantage FIDA Plan	X	X	X	X					1-800-469-6292
VNSNY CHOICE FIDA Complete	X	X	X	X	X	X	X	X	1-866-783-1444
WellCare Advocate Complete FIDA	X	X	X	X	X	X	X	X	1-855-595-2063