

ANNOUNCEMENT LETTER

<Date>

<Case Name>

<Address>

<City, State> <Zip Code>

Important news about FIDA, a new State and Federal program to provide all of your healthcare and long term services and supports

Dear <Consumer>

<CIN>

The New York State Department of Health is pleased to announce an exciting new way for individuals who have Medicare and Medicaid to receive all of their healthcare and long term services and supports from one managed care plan.

This new initiative is called FIDA – Fully Integrated Duals Advantage. FIDA will be able to bring together your Medicare and Medicaid benefits plus some additional services you may not have now. FIDA starts on October 1, 2014 and eligible individuals may enroll now for coverage starting on October 1, 2014. Adults age 21 and older who have disabilities or long term health problems and who have both Medicare and Medicaid are eligible to participate. The goal of FIDA is to make it easier for you to receive the complete care you need.

Through FIDA, you can choose a managed care plan (a FIDA Plan) to provide all your health care and long term services and supports. FIDA Plans will cover all of your Medicare and Medicaid items and services, including prescription drug benefits and Medicare Part D. FIDA Plans cover all the health care and all the community-based or facility-based long term services and supports that you get now or that you might need. You will continue to have access to everything you have now plus additional items and services you don't have now.

You will also have a **Care Manager** who will coordinate all the services you need. Your **Care Manager** will work with you and a team of your providers and others you choose to develop a Person-Centered Services Plan that will list the items and services the FIDA Plan will provide to help you meet your needs and reach your goals.

Take a look at the information we sent with this letter, it will tell you a little more about FIDA and how it can provide the care you need. We recommend that you share this letter with your family or the persons who help you make your service choices. There is also information available online at nycmc.com. You may enroll at any time until the 20th day of the month, with coverage starting the first of the

next month. If you enroll after noon on the 20th day of the month, your coverage will start on the first day of the month after next.

If you have questions or would like to enroll now for coverage starting on October 1, 2014, call New York Medicaid Choice (NYMC). New York Medicaid Choice helps the state with FIDA Plan enrollments. Counselors will be glad to assist you. Call 1-855-600-FIDA, Monday to Friday from 8:30 am to 8:00 pm and Saturday from 10:00 am to 6:00 pm. TTY users can call 1-888-329-1541. The call and the assistance are free. You can also visit the NYMC website at www.nymc.com.

Sincerely

New York State Department of Health

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