

MICSA Contact List

MICSA CONTACT LIST			
MICSA	STAFF	TITLE	PHONE NO
OFFICE OF THE EXECUTIVE DEPUTY COMMISSIONER	Karen Lane	Acting Exec. Deputy Commissioner	929-221-7140
	Wendy Negron	Special Assistant	929-221-2567
HOME CARE SERVICES PROGRAM (HCSP)	Annette Holm-Carela	Deputy Commissioner HCSP	929-221-0848
	Nilza Lopez	Executive Director HCSP	929-221-0853
Contracts/Fiscal Management	Arnold Ng	Director	929-221-0851
Contract Management	Agnes Mak	Director	929-221-3417
Long Term Home Health Care Program	Stephen Lokiec	Director	929-221-0850
Managed Long Term Care/HCSP Medicaid	Randa Henry-Jenkins	Director	929-221-2492
Field Operations	Celeste Lewis	Deputy Director	929-221-0847
Medicaid Eligibility/ Care at Home	Randa Henry-Jenkins	Director	929-221-2492
HCSP Trainig	Donna Cooper	Director	(212) 666-4233
Central Intake/BMPR	Joyce Roberson Steele	Director	718-722-4825
Field Office: Bronx CASA I	Diana Lopez-Infante	CASA Director	718-510-0106
Field Office: Queens CASA	Debora Daniel-Preudhomme	CASA Director	718-752-4455
Field Office: Staten Island CASA IV	Joseph Madera	CASA Director	718-556-4353
Field Office:Manhattan CASA	Deborah Knight	CASA Director	212-665-3233
Field Office:Brooklyn CASA	Celeste Lewis	Acting CASA Director	718-250-5640
Management and Administration	Raquel Quezada	Personnel Liaison	929-221-2491
Managed Care Program Development & Evaluation	Rene Stout	Executive Director	929-221-3488
MEDICAL ASSISTANCE PROGRAM (MAP)	Karen Lane	Acting Executive Deputy Commissione	929-221-7140
MEDICAID PROGRAM STRATEGY, SUPPORT & ANALYSIS	Linda Hacker	Assistant Deputy Commissioner	929-221-2456
MC Policy Training/Contract Monitoring Unit	Wendy Negron	Director	929-221-2424
Managed Care Client Services	Samantha Tsang	Director	929-221-3486
Eligibility Support Services	Stanley Levy	Director	929-221-3240
Office of Procedures	Tracy Grant-Victor	Director	929-221-2464
	Eugene Plaskett	Clearance Desk Supervisor	929-221-2476
Eligibility Information Services	Maria Ortiz-Quezada	Director	929-221-0865
	Maxine Gaskin	Deputy Director	929-221-0866

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MAP Training	Renee Patterson	Director	929-221-2560
MAP and HCSP Training and Staff Development	Felix Figueroa	Divisional Director	929-221-2409
Recipient Restriction Program	Crislyn Kerr	RRP Supervisor	929-221-2609
			718-637-2500
ELIGIBILITY OPERATIONS	Tina Dukes	Executive Director	929-221-3490
	Floyd Cunningham	Executive Assistant	929-221-2923
Client Services Division	Bernadette Brown	Divisional Director	929-221-2912
Outpatient Eligibility Division (OED)	Veneze Smart-Ferreira	Divisional Director	929-221-2009
	Derrick Johnson	Deputy Director	929-221-2934
	Clarivette Medina	Deputy Director	929-221-3343
	Darlene Davenport	Regional Manager- Queens	718-752-4096 718-752-4097
	Margeurite Dickey	Regional Manager - Bronx	718-860-1026
	Patricia Reid	Regional Manager Brooklyn	718-636-3883
	Elsa Montgomery	Regional Manager Manhattan	212-679-7835
Centralized Eligibility Reassessment Program (CERP)	Vacant	Director	
	Valorie Daniel	Deputy Director	929-221-1606
Central Processing Division	Veneze Smart-Ferreira	Divisional Director	929-221-2009
C-Rep/ Brad -H	Luke Pathyil	Deputy Director	929-221-3345
PCAP/ Family Planning Benefits Program (FPBP)	Beverly Bijou	Deputy Director	929-221-2965
Inpatient Processing Division (IPD)/Hospital Eligibility Division (HED)	Vacant	Deputy Director	929-221-2897
Hospital Eligibility Division (HED)	Yolanda James	Section Manager	929-221-1921
Client Rep/BradH	Jacqueline Braxton	Section Manager	929-221-1970
PCAP/ Family Planning Benefits Program (FPBP)	Vena Kulkarni	Section Manager	929-221-2024
Undercare Processing Division	Susan Pelham	Director	929-221-1722
Reception	Sheila Greene	Deputy Director	929-221-0949
Nursing Homes Eligibility Division	Rasheida Maharaj-Ellis	Executive Director	929-221-3422
	Ralph Torres	Director of NHED	929-221-3412
	Howard Black	Director of NHED Central Intake	929-221-3420
	Patricia Milien	Director of Eligibility Automation System Applications	718-262-3547
	Paula Samuel-Martin	Deputy Director of Spousal Eligibility Determinations	929-221-3156
	Maritza Sanchez	Administrative Liaison	929-2213532

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Family Health Plus/Facilitated Enrollment Applications Unit	Deborah Merced	Director	929-221-1749
	Jerri Whitehead	Deputy Director	929-221-1762
Office of Mail Renewal	Regina Burroughs	Divisional Director	212-630-9025
MRP/ Facilitated Enrollers	Tracey Green	Deputy Director	212-630-9074
Vanguard	Luis Carvajal	Deputy Director	212-630-9180
Medicaid Helpline	Selina Cornish-Ellis	Director	718-262-3077
MICSA Administration and Information Services	Lyn Raimouny	Executive Director	929-221-2652
Administrative Services	Mayra Bon	Director	929-2212632
MICSA FAIR HEARING	Nadine Lopez-Flores	Director	718-637-2500
Computer Systems Division & Imaging Services	Julian Perry	Director	929-221-1088
Network Administration and Technical Support	Roger Thomas	Director	929-221-1081
Software Testing and Systems Monitoring	Linda Reid	Director	929-221-1060
WMS Technical Support Unit	Diane Backus	Director	929-221-1064
Imaging Services	Derek Singleton	Director	929-221-1090
Imaging Services	Malisha Barber	Deputy Director	929-221-0968
Software Systems and Application Management	Albert Spekman	Director	929-221-1077
LTC WEB Implementation	Leroy Jones Jr.	Project Coordinator	929-221-1048
REPORTING, ANALYSIS & BUSINESS SOLUTIONS	Mary Durney	Director	929-221-0966
Budget, Fiscal and Contracts	Robert Stockwell	Director	929-221-1197
Research, Analysis & Reporting	Brian Graham-Jones	Director	929-221-1163
MICSA Quality Assurance	Michelle Audouin	Director	929-221-1155
Home Care QC and Complaint Tracking Hotline	Margaretta Morman	Senior Supervisor	929-221-1147
Third Party Health Insurance (TPHI)	Patricia Matthews	Director	929-221-1030
Medicaid Transportation/PTAR	Virginia Chung	Director	929-221-0995
PERSONNEL	Joanne Nelson-Williams	Director/HRBP	929-221-1099
MICSA COMPLIANCE OFFICE	Sabre Kaszynski	Director	929-221-6429
MICSA Quality Assurance	Michelle Audouin	Director	929-221-1155
Home Care QC and Complaint Tracking Hotline	Margaretta Morman	Senior Supervisor	929-221-1147
HIPAA	Deborah Alleyne	Agency HIPAA Contact	929-221-7203

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