

To: All GuildNet Employees

From: Alan R. Morse, JD, PhD
President & CEO

August 21, 2018

Yesterday, together with our board of directors, we made the difficult decision to close GuildNet, effective December 1, 2018. Over the last several years we have made numerous changes to improve the overall performance of GuildNet. Despite our collective best efforts we have not been successful. I know this is devastating news and I share your disappointment. This has been a personally painful decision.

Thanks to your commitment, we have provided quality long-term managed care to tens of thousands of people over the past 18 years. We can be proud that GuildNet was one of the first providers of integrated, coordinated, community-based long term care. You can take pride, as well, in the contributions each of you has made to health care in our region and the difference you have made in the lives of GuildNet members and families.

The coming months will be challenging. You will have questions about what this means for your future. We will be speaking with each of you individually in the days and weeks ahead.

I want to personally thank you for your dedication to GuildNet members and know that your dedication to them will continue as they are transitioned to other Managed Long Term Care Plans. We will be working closely with the New York State Department of Health on the transition to other plans.

On behalf of the Board of Directors and Management, our gratitude and appreciation for your outstanding service and commitment. You can hold your heads high knowing that you have made a difference.

As always, please call or email me with any questions.

