

MEDICAID ALERT

April 15, 2025

Home Care Services Program Central Intake General Fax Number Change

This Alert is to advise Medicaid Providers, Client Representatives, Community Based Organizations, Homecare Agencies, Managed Long Term Care (MLTC) plans, Certified Home Health Agency (CHHA), Hospitals and advocates, that the Home Care Services Program (HCSP) Central Intake unit fax number has changed.

Effective immediately, the Home Care Services Program Central Intake general fax numbers have been changed to 718-230-0424 and 718-230-0841.

These fax numbers are for the submission of NYIA decision notices for adult applicants, and M11Qs for applicants under 18, change requests on active cases, and reauthorizations of CASA cases.

HCSP Central Intake
495 Clermont Avenue, 7th Fl
Brooklyn, NY 11238
Tel. (929) 221-8889

M-F: 9:00am-5:00pm

Cases that meet the immediate need processing criteria can be sent via e-Fax number to 917-639- 0665. A full Immediate Need application packet should include - an Immediate Needs transmittal; DOH 5779, Practitioner Statement of Need; DOH 5786, Immediate Need Attestation; and DOH 4220 and 5178A Medicaid application and supplement forms if applicable.

PLEASE SHARE THIS ALERT WITH ALL APPROPRIATE STAFF