

New York

**Medicaid Choice**

New York State's Medicaid managed care enrollment program

1-888-401-6582

P.O. Box 5009, New York, NY 10274-5009

Ask • Choose • Enroll

<Date>

<Barcode> <Letter Code>

<In Care Of>

<Name>

<Address>

<City>, <State>, <Zip>

Dear <Consumer Name>:

<CIN>

Please disregard the letters we sent to you about joining a Managed Long Term Care (MLTC) Plan.

**You do not have to join a Managed Long Term Care Plan at this time.**

You do not have to join an MLTC Plan at this time because of a Medicaid program change. Nursing home services like the ones you receive will no longer be covered by MLTC Plans. Instead, you will continue to receive your nursing home services through regular Medicaid. For this reason, we will not enroll you in an MLTC Plan during your nursing home stay.

### Questions?

You can call **New York Medicaid Choice** at the phone number listed at the end of this letter. Our counselors will be glad to speak to you or to your authorized representative. We can assist in all languages.

Thank you,

New York Medicaid Choice

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**Questions? Call 1-888-401-MLTC or 1-888-401-6582 (TTY: 1-888-329-1541).**  
Monday–Friday, 8:30 a.m. to 8:00 p.m. and Saturday, 10:00 a.m. to 6:00 p.m.

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[Date]

<Barcode> <Letter Code>  
<In Care Of>  
<Name>  
<Address>  
<City>, <State>, <Zip>

Dear <Consumer Name>:

[CIN]

You will not be enrolled in a Medicaid Managed Long Term Care (MLTC) Plan starting 02/01/2020. Please disregard the previous letter we sent that said you will be in an MLTC Plan starting 02/01/2020. The information in that letter no longer applies to you.

You will not be in an MLTC Plan because of a Medicaid program change. Nursing home services like the ones you receive will no longer be covered by MLTC Plans. Instead, you will continue to receive your nursing home services through regular Medicaid. For this reason, we will not enroll you in an MLTC Plan during your nursing home stay.

**What happens next**

- You will continue to get your nursing home care under regular Medicaid.
- Your nursing home will continue to provide the services you need.

**Questions?**

If you have questions about this letter, please call us – New York Medicaid Choice - at **1-888-401-6582** (TTY: 1-888-329-1541). You can call Monday - Friday, from 8:30 a.m. – 8:00 p.m. and Saturday, from 10:00 a.m. – 6:00 p.m. Our counselors can help in all languages.

Thank you,

New York Medicaid Choice

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**Questions? Call 1-888-401-MLTC or 1-888-401-6582 (TTY: 1-888-329-1541).**  
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**English**

This is an important document. If you need help to understand it, please call 1-888-401-6582. We can give you an interpreter for free.

**Español**  
Spanish

Éste es un documento importante. Si necesita ayuda para entenderlo, por favor llame al 1-888-401-6582. Le proporcionaremos un intérprete gratuito.

**繁體字**  
Traditional Chinese

這是一份重要文件, 如果您需要翻譯服務閱讀此文件, 請撥打電話至 1-888-401-6582, 該項服務免費。

**Kreyòl Ayisyen**  
Haitian Creole

Sa a se yon dokiman enpòtan. Si ou bezwen èd pou konprann li, tanpri rele: 1-888-401-6582. Y ap ba ou yon entèprèt gratis.

**Italiano**  
Italian

Il presente documento è importante. Per qualsiasi chiarimento può chiamare il numero 1-888-401-6582. Un interprete sarà disponibile gratuitamente.

**한국어**  
Korean

이것은 중요한 문서입니다. 문서를 이해하는 데 있어 도움이 필요하시면, 연락해 주십시오: 1-888-401-6582. 무료통역이 제공됩니다.

**Русский**  
Russian

Это важный документ. Если Вам нужна помощь для понимания этого документа, позвоните по телефону 1-888-401-6582. Переводчик предоставляется бесплатно.