

MEDICAID ALERT

December 14, 2020

Medicare Savings Program (MSP) Applications Client Rep

The following Alert is to inform Medicaid Providers, Community Based Organizations, Client Representatives, Advocates and Agencies assisting Medicaid consumers in applying for the Medicare Savings program (MSP) that applications for Medicare Savings Program can be submitted to the Centralized Client Rep division. The fax number for that unit is (917) 639-0731. The unit processes **Medicaid applications** from authorized client representatives only.

The Medical Assistance Program designation of the Initial Eligibility to received Medicare Savings program application via fax (917) 639-0732 **has been postponed.**

- **Authorized Client Representatives** agencies can continue to fax Medicare Savings program application (MSP) to the Centralized Client Rep Division at (917) 639-0731. The DOH 4328 application is required; minimum documentation should accompany the application (if available). This is for agencies submitting manually, those that submit via Edits should continue that submission process.
- Consumers can submit an application for Medicaid via fax to Initial Eligibility (917) 639-0732. The Medicaid application DOH 4220 and DOH 4495 or 5178 (Supplement A) is required; documentation should accompany the application (if available).
- The non-disabled populations can apply to New York State of Health via telephone at the NYS Customer Service Center (855) 355-5777, or apply online at newyorkstateofhealth.gov

Please share this information with appropriate staff