

Medical Insurance and Community Services Administration (MICSA)

MEDICAID ALERT

August 26, 2019

Jamaica Community Medicaid Office

The purpose of this Alert is to inform Medicaid providers, Hospitals, and Community Based Organizations that in an effort to better serve New Yorkers in need, specifically, those who reside or work in Queens, the Department of Social Services/Human Resources Administration (HRA) is opening a new Medicaid office on September 9, 2019 in Jamaica Queens. Information about the new office appears below:

Location:	Jamaica Medicaid Office
	165-08 88th Avenue, 8th floor
	Jamaica, New York 11432
Telephone Number:	929 252 3193 (Effective 9/9/19)
Days and Hours of Operations:	Monday - Friday 8:30AM - 5:00 PM

Like all community Medicaid offices, the Jamaica office will be managed by HRA's Medical Insurance and Community Services Administration (MICSA), which administers the Medicaid program for residents of New York City. Services at this location will include accepting and processing applications, performing actions on existing cases, such as adding a new household member or changing a home address.

The new office is conveniently located near multiple subway and bus lines. It is within one block of the 165th Street/Jamaica bus terminal, which has twenty bus lines originating both within the terminal and on adjacent streets, and near the E and F subway line at the Jamaica Center – Parsons/Archer and 169th Street stops, respectively.

PLEASE SHARE THIS ALERT WITH ALL APPROPIATE STAFF