

MEDICAID ALERT

April 30, 2013

Relocation of MICA (Medicaid) 34th Offices (Manhattan) to 785 Atlantic Avenue Brooklyn-Phase IV

The purpose of this ALERT is to inform Facilitated Enroller Plans, Hospitals, Client Representatives, Community Based Organizations and all entities that submit applications, renewals or inquiries for Medicaid/Family Health Plus consumers of the following: the program has relocated its administrative offices from **330 W 34th Street in Manhattan to 785 Atlantic Ave, Brooklyn NY 11238**. Areas within MICA are being moved in stages over 5 weeks. The fourth group of units: Managed Care Client Services (MCCS) and Recipient Restriction Program moved to Brooklyn on April 29, 2013.

The Reception Unit which handles Medicaid Renewals and Under Care actions for consumers **will remain at 340A W 34th Street until 5/3/13**. It will move to 785 Atlantic Avenue Brooklyn, NY on Monday 5/6/13, at which time there will be **no services** for Medicaid clients, and agencies at the 34th St location.

All authorized submitters to the Centralized Areas are advised that bulk submissions to MAP's reception windows 18 and 19 will only be accepted up to 3:00 PM on Thursday 5/2/13. This includes any submission to the remaining programs at 330 W 34th Street. Bulk submissions through reception (window 1) will resume Tuesday, May 7th at the program's new Brooklyn location: 785 Atlantic Avenue first floor, Brooklyn NY.

Effective April 29, 2013, the following unit moved to the new location		
<i>MICA Units</i>	<i>Previous Telephone</i>	<i>New Telephone Number</i>
Managed Care Client Services Call Center assists Providers and Agencies with Medicaid/Managed Care cases issues and concerns. It is not a consumers unit	(212) 273-0062	(212) 273-0062
Recipient Restriction Unit: Assists Providers and Consumers who are restricted to a specific provider. Also works with provider of Case Management services.	(212) 630-1081	(929) 221-0859/60

Managed Care client Services Email Address is: managecareclientservices@hra.nyc.gov