

**HOME CARE SERVICES PROGRAM  
(HCSP) CASA LIST OF BOROUGH  
OFFICES**



HCSP-3037 (E) 12/04/2023

This directory provides contact information for Home Care Services Program CASA Offices. Please call the office designated for your borough for assistance regarding your active personal care services case.

Please submit all requests for initial eligibility and reauthorizations, inclusive of NYIA outcome notices and M11Q forms, to Central Intake for system registration.

**Office Hours: Monday through Friday 9:00 AM -5:00 PM.**

**CENTRAL INTAKE**

785 Atlantic Avenue, 7<sup>th</sup> Floor  
Brooklyn, NY 11238

**Phone:** 929-221-8851, 929-221-8889

**Fax:** 212-666-1459, 212-666-1747

Immediate need requests  
only: (917) 639-0665

**CASA SOUTH (Brooklyn/Queens)**

88 Third Ave, 3<sup>rd</sup> Floor  
Brooklyn, NY 11217

**Phone:** 718-250-5631

**Fax:** 718-250-6523

**CASA NORTH (Manhattan/Bronx)**

132 West 125<sup>th</sup> Street, 5th Floor  
New York, NY 10027

**Phone:** 212-666-6267, 212-665-1664

**Fax:** 212-666-1459, 212-666-5640

**CASA 11**

785 Atlantic Avenue, 7<sup>th</sup> Floor  
Brooklyn, NY 11238

**Phone:** 929-252-0847, 929-221-2442

**Fax:** 718-636-7717

**STATEN ISLAND CASA**

215 Bay Street, 2<sup>nd</sup> Floor  
Staten Island, NY 10301

**Phone:** 929-221-8778, 929-221-8834

**Fax:** 718-556-7315

**Do you have a medical or mental health condition or disability?** Does this condition make it hard for you to understand this notice or to do what this notice is asking? Does this condition make it hard for you to get other services at HRA? **We can help you.** Call us at 888-692-6116. You can also ask for help when you visit an HRA office. You have a right to ask for this kind of help under the law.