

# MEDICAID ALERT

September 11, 2009

## New Initiative

### Health and Human Services Office

The City of New York's Human Resources Administration (HRA) in conjunction with the Department for the Aging (DFTA) and the NYC Department of Health and Mental Hygiene is transforming the former New York Presbyterian Medicaid office into a Health and Human Services Office.

As of Monday, September 28, 2009, this new office will broaden the array of information and referral services available to the public. Services offered will be as follows:

- The Department for the Aging will provide senior citizen benefit information and assistance three days per week on programs such as meals on wheels and the Senior Citizen Rent Increase Exemption (SCRIE).
- HRA's Food Stamp and Nutrition Outreach Program will assign two staff to provide Food Stamp information and screening two days per week.
- The Department of Health and Mental Hygiene will provide daily application/renewal assistance through two Spanish speaking facilitated enrollers.
- Four Medicaid staff will provide daily assistance with Medicaid application interviews as well as faxing of surplus documents; card replacement and case update work for those unable to travel to the new Manhattanville Medicaid office.
- New York Medicaid Choice, New York State's contracted enrollment broker, will provide daily assistance in health plan selection and other managed care issues.

The office location and hours are: 622 West 168<sup>th</sup> Street (1<sup>st</sup> Fl.)  
New York, NY  
Monday – Friday 9AM to 5PM

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NYC Medicaid Alerts are a Periodic Service of the NYC Human Resources Administration  
Medical Assistance Program • Office of Eligibility Information Services • 330 West 34<sup>th</sup> Street, New York, NY 10001  
Robert Doar, Administrator/Commissioner • Mary Harper, Executive Deputy Commissioner • Maria Ortiz-Quezada, Director of EIS

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It should be noted that while Medicaid staff will be available to help consumers with Medicaid applications and case updates, the focus of this office will be screening and referrals to a broad array of services.

We are happy to announce that the HRA Medical Assistance Program has opened a nearby new, larger modern office with more staff. The new Manhattanville Medicaid office is located at:

520-530 West 135<sup>th</sup> St (1<sup>st</sup> floor)  
New York, NY 10030  
(212) 939-0207/0208

Travel Directions:

1 train to 137<sup>th</sup> Street or  
M4 bus to 135<sup>th</sup> and Broadway

PLEASE SHARE THIS ALERT WITH ALL APPROPRIATE STAFF