

New York

Medicaid Choice New York State's Medicaid managed care enrollment program

1-888-401-6582
Ask • Choose • Enroll

P.O. Box 5009, New York, NY 10274-5009

July 8, 2012

John Sample
123 Main Street
Anytown, N.Y. 01234

Important! You Must Join a Managed Long Term Care Plan

Dear John Sample:

AB1234C

The Medicaid program has changed the way you get home care and other long term care services. Your local Department of Social Services, CASA office or home health agency will no longer approve these services. Instead, you must now join a Managed Long Term Care Plan. (It is also called a Plan).

It is important that you join a Plan by September 6, 2012. If you do not choose a Plan by this date, the Medicaid Program will select a Plan for you.

If you want help in choosing a Plan, please call ***New York Medicaid Choice***. This State program has counselors who will be glad to answer your questions about joining a Plan. If you want someone to speak to us on your behalf, please contact us to arrange this. You or the person you authorize can contact us for help in choosing a Plan **over the phone or TTY**.

New York Medicaid Choice – we are here to help.

Choosing your Plan is an important decision. You may want to share this letter with your family or someone who knows about your health care needs. If you have trouble reading or understanding this letter – a Medicaid Choice counselor can help.

(Please turn this page over)

Some people are exempt from joining a Plan. This means they do not have to join a Plan. In some situations, a person cannot join a Plan. Please see Page 21 in the enclosed Guide for more information.

Please contact *New York Medicaid Choice*. Counselors can:

- tell you about the different types of Plans, their services and how they work
- help you choose a Plan that works with your home care agency or other providers.

Please see the **Provider Worksheet** on Page 14 in the enclosed Guide. You can fill out this worksheet and have it handy when you call us.

Call: 1-888-401-MLTC or 1-888-401-6582. Monday-Friday from 8:30 am – 8:00 pm and Saturday, from 10:00 am- 6:00 pm. TTY Service: 1-888-329-1541.

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New York, NY 10274-5009

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NEW YORK STATE
BENEFIT

IMPORTANT Notice ■ Aviso IMPORTANTE



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HelpLine: 1-888-401-6582

TTY: 1-888-329-1541

Për të kërkuar ndihmë, telefononi në numrin e mësipërm
Albanian

للحصول على مساعده يرجى الاتصال بالرقم الوارد أعلاه.
Arabic

সহায়তার জন্য উপরে দেওয়া নম্বরে ফোন করুন
Bengali

致電上列號碼獲得協助。
Chinese

Pour obtenir de l'aide, appeler le numéro ci-dessus
French

Rele nimewo ki ekri anè a, si-w bezwen yo ede-w.
Haitian Creole

לקבלת עזרה, צלצל למספר המופיע לעיל
Hebrew

मदद के लिए ऊपर दिये गये नम्बर पर टेलीफोन कीजिये ।
Hindi

Per assistenza chiamare il numero suindicato.
Italian

도움이 필요하시면 상기 번호로 전화하십시오
Korean

ໂທລະສັບ ຕາມເລກໜ້າຍຂ້າງເທິງນີ້ ຖ້າຕ້ອງການຄວາມຊ່ວຍເຫຼືອ
Laotian

Prosimy dzwonić na powyższy numer, aby uzyskać pomoc
Polish

За помощью обращайтесь по телефону, обозначенному выше.
Russian

Si necesita asistencia, llame el número arriba.
Spanish

Upang matulungan namin kayo, tawagang lamang ang numeron nakalista sa itaas.
Tagalog

خدمات کے لئے مندرجہ بالا نمبر پر فون کریں
Urdu

Xin gọi số điện thoại ghi trên để được trợ giúp
Vietnamese

פֿאַר מער אויפֿהאַרמאָציע, זייט אַזוי גוט און קלינגט אויף דעם טעלעפֿאָן
נמער אָנגעוויזן אויבן.
Yiddish